

# POLLEN STREET SOCIAL

J A S O N   A T H E R T O N

## CANCELLATION POLICY

All tables booked for less than four (4) guests may be cancelled with no charge.

**We require guests to reconfirm all bookings with us over e-mail or telephone. Any bookings that remain unconfirmed 24 hours prior to the dining date will automatically be released.**

For cancellations or no-shows of parties of four (4) and above which occur outside the required 24-hour period prior to the booking time, a charge of £40 per person will apply and **the booking is not transferrable**.

We should also be notified of any reduction in the number of diners 24 hours prior to the reservation to avoid being charged for the anticipated number of diners.

In this scenario, a charge of £40 per person will apply should four (4) and above drop out from the party on the day.

**Cancellations for tables of four (4) or more will need to be made in writing by emailing [reservations@pollenstreetsocial.com](mailto:reservations@pollenstreetsocial.com)**

Please note that Sunday is a business closure day and as such does not count towards any cancellation period.

If you are running late, please call to let us know. Your table will be held for 30 minutes after your booking time.

We look forward to welcoming you to Pollen Street Social.